

Mission:

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.



Ron DeSantis
Governor

Scott A. Rivkees, MD
State Surgeon General

Vision: To be the **Healthiest State** in the Nation

- Please **stay home until you get your test results**. Maintain social distance, wear a mask, and sanitize your home frequently to protect others in your home.
- Please be patient; labs across the United States are experiencing a high volume of samples, and the time between your test today and when you receive your result may take up to 10 days.
- You will be told what the **average** wait time for your lab is during your visit today. It is possible that it will take longer, depending on the number of samples the lab is currently processing.
- Please do not go to a different sample site and get tested again while waiting for your results. Getting multiple tests will further tax our laboratories and make it take longer for you and others to get their results.
- Please start thinking about where you have been and who you have seen during the two days before your symptoms started (or in the two days before your test date if you have no symptoms).
- If you have a positive result, it is very important for a public health epidemiologist to contact you.
- Please be on the alert for a call from your local health department. Answer calls from unknown numbers after you are tested and make sure to check your messages. (Make sure your voicemail is not full.)
- A caller from the health department will identify themselves and ask you for identifying information, such as your birth date. They will **never** ask for your social security number.
- Your information will be kept confidential. All the information you give the health department is protected by HIPAA (Health Insurance Portability and Accountability Act).
- During the call:
 - You will speak with someone to determine your isolation end date and how to isolate within your home.
 - You will be asked some basic information about you and your health.
 - You will be asked who you have been within six feet of for fifteen minutes or more during the two days before your symptoms started (or test date if you have no symptoms) and until you received your results.
 - The epidemiologist will contact these people to let them know their quarantine dates and how to quarantine within their home. No one will use your name or any identifying information without your express permission.